

RF Venue Trainer and Applications Engineer

Description:

This person will assist in training RF Venue customers as well as support customers as an Applications Engineer

Responsibilities:

1. Train customers on-line and in-person (at least 2x/month), in coordination with Senior Applications Engineer
2. Visit customers and field reps, attend industry trade shows and other in-the-field engagements, in coordination with Senior Applications Engineer
3. Reply to Inbound requests for how to design wireless systems, in coordination with Senior Applications Engineer
4. Respond to inbound customer support inquiries, in coordination with Senior Applications Engineer
5. Assist sales and marketing team, as requested
6. Documenting activities in and interacting with Hubspot CRM
7. Any tasks and projects as requested by the Company
8. Ability to write and record content (e.g., written and video blogs) that help to educate customers on problems we solve and products that solve those problems.

Qualifications:

1. Superior trainer
2. Experience in RF and RF applications
3. Experience in designing wireless systems
4. Willingness to travel (at least 2x/month)
5. Comfort with Hubspot and other customer software applications

Location:

Ideally, at our Walpole, MA HQ, but remote work to be considered.

Status: Full time

% of travel:

At least 20-30% of time will include visiting and training RF Venue customers

Contact at RF Venue: chris@rfvenue.com

About RF Venue:

Speak to our team and you'll find out how much they enjoy working at RF Venue. We're growing because we help our customers with critical audio needs: we help our customers' message be heard by making essential accessories that allow wireless microphones and in-ear monitors to work better.

Our mission is simple: we offer RF products with no dropouts or interference. RF Venue products work with most wireless microphone and in-ear monitor (IEM) systems, so you can just add our products to an existing system to improve it.

Since 2011, we have proven the quality of our products, with over 10,000 installations across the globe. We work on continuously innovating our products by offering unique equipment in our industry. RF Venue strives to keep our products both affordable and reliable, ensuring that they cost the same or less than products from other companies. Two of our competitor's antennas can be replaced with just one of ours!

We have also worked to gain the trust of our customers. RF Venue's customer satisfaction is twice as good as the average company's. In fact, few companies anywhere have a better score than ours!

RF Venue challenges old myths and assumptions with patented products that address the biggest challenges in RF.